

# Rheannon Franklin

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## EDUCATION

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**Atlanta, GA**      **Georgia Institute of Technology | College of Computing**- B.S. in Computer Science 2022

## PROFESSIONAL EXPERIENCE

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**FactSet Research Systems**      **Norwalk, CT**      **Mar 2023 – Jun 2026***Software Engineer*

- Designed and enhanced full-stack features for large-scale distributed systems supporting data onboarding, updates, and maintenance across hundreds of databases containing millions of rows.
- Provided production-level technical support and managed 24/7 emergency client escalations as part of a rotational on-call schedule.
- Developed multiple tools from scratch for internal use by hundreds of employees as part of various feature implementations and improving employee efficiency.

**Johnson & Johnson**      **Cornelia, GA**      **Jul 2018 – Dec 2022***Product Planning and Logistics Co-Op*

- Built advanced Excel-based automation tools to streamline scheduling, material destruction, and shipping workflows.
- Facilitated updates to material specifications, procedures, and bills of materials of highly regulated medical products, ensuring compliance and accuracy.

## PROJECTS

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**Transition from Dremio to Databricks | FactSet Research Systems** **Sep 2025**

- Refactored 100k+ lines of code across multiple repositories to migrate from Dremio to Databricks-specific logic. Executed large-scale performance benchmarking across 100+ databases containing millions of records to validate query efficiency and system stability.

**Content Integration Framework Rework | FactSet Research Systems** **Feb 2025**

- Collaborated within an agile team to architect a new large-scale pipeline infrastructure, including API and CLI development along with integration of external systems, such as AWS, CLPs, and GitHub.

**Automated View Promotions | FactSet Research Systems** **May 2024**

- Engineered an automated promotion pipeline that deploys Dremio-defined views and metadata from development to production, eliminating manual steps and reducing deployment errors.

**Dremio View Deployer | FactSet Research Systems** **Apr 2023**

- Designed and implemented a Dremio view deployment tool that enabled hundreds of internal users to author, validate, and publish SQL-defined views.

## SKILLS

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**Languages:** Python, Golang, Java, JavaScript/TypeScript, SQL/GraphQL, HTML/CSS, C++**Tools & Frameworks:** Excel, Git/GitHub/GitHub Actions, Visual Studio, JIRA, Iceberg, PostgreSQL, AWS, Kibana, Grafana, Power BI, Opsgenie, DBeaver, Oracle**Core Competencies:** Incident management, distributed systems troubleshooting, critical decision making, large-scale codebase maintenance and enhancement, root cause analysis, API development, web development, full-stack development, database management, AWS/CLP/GitHub integrations.